



## UNITEDHEALTHCARE WINS J.D. POWER AWARD

UnitedHealthcare has again been ranked "Highest in Customer Satisfaction with Vision Plans" in 2017, according to a survey by J.D. Power. Overall satisfaction among vision plan members has reached the highest level in the four years the study has been conducted. [Click here](#) to read more.

Thank you to you and your staff for the great service you provide to our members. You are a large part of making this award possible. **Thank you!**

### January is Thyroid Awareness Month

January is Thyroid Awareness Month. As you're aware, thyroid conditions can impact the eyes. [Click here](#) to read Dr. Edsel Ing's article, [Thyroid-Associated Orbitopathy](#), to learn more about Thyroid-associated orbitopathy.

### 1099 Reminder

As a reminder, your 1099 form will not be sent until the end of January. We're unable to resolve any 1099 issues until they have been issued the first time. Please wait to call regarding any 1099 questions until the beginning of February, as delivery of the forms may take some time.

### Did you know you can submit Lens only orders?

Did you know you can submit lens-only orders through Spectera Vision Laboratory, without having to order or send in a frame? Lens only orders may be a great way to improve your order processing speed and accuracy through Spectera Vision Lab. Training is now available on [spectera.com](#) to walk you and your staff through submitting lens-only orders. You can find the training guide on [spectera.com](#) -> Online Resources -> Online Training Center -> Training PDFs.

### Southern College of Optometry + I Care for Kids

Spectera Eyecare Networks believes in giving back. We wanted to recognize the great work that others are doing for those with vision needs [Click here](#) to read about the children who have benefitted from the Southern College of Optometry's "I Care for Kids!" program.

*Thank you for your valued partnership!*

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